



MEDIA RELEASE

EDC@SMF Achieves ISO 9001

The first among the 5 EDCs

February 6, 2013 – The five Enterprise Development Centres¹ (EDCs), supported by SPRING Singapore, have embarked on the ISO 9001:2008 certification process to strengthen their quality management systems. EDC@SMF, has recently become the first EDC to achieve this certification.

As one of six Centres of Excellence under the Singapore Manufacturing Federation (SMF), the ISO 9001:2008 certification is further proof of the quality of service that companies and organisations can come to expect of the national federation for manufacturing.

“The ISO 9001:2008 Certification in question aims to address the various aspects of quality management and the attainment of the certification by EDC@SMF ensures that their products and services can consistently meet customer’s requirements,” shared Secretary-General Mr Lam Joon Khoi.

“We would like to congratulate EDC@SMF for achieving the ISO9001:2008 certification. With the certification, SMEs can be assured that the EDCs would provide quality advisory services in a consistent manner as a result of robust systems and processes. The other four EDCs are expected to be certified by March. With an enhanced EDC network, SMEs can look forward to relevant help to meet their needs,” said Ms Chew Mok Lee, Assistant Chief Executive, SPRING Singapore.

Since its inauguration in May 2005, EDC@SMF has, to date, assisted more than 14,000 SME cases through various seminars, meetings and facilitated projects.

¹ The five Enterprise Development Centres (EDCs) are located at Association of Small and Medium Enterprises, Singapore Chinese Chamber of Commerce and Industry, Singapore Indian Chamber of Commerce and Industry, Singapore Malay Chamber of Commerce and Industry and Singapore Manufacturing Federation.

EDC@SMF will continue to work with the various government agencies to benefit companies. They include SPRING Singapore, Workplace Safety and Health Council (WSHC), Inland Revenue Authority of Singapore (IRAS), IE Singapore, Infocomm Development Authority of Singapore (IDA), Employment and Employability Institute (e2i), Intellectual Property Office of Singapore (IPOS) and Design Singapore Council.

EDC@SMF today has multi-faceted roles as a Risk Management Assistance Fund (RMAF) Agent, an organizer of the Productivity Management Programme, as well as Productivity and Innovation Credit (PIC) clinic for companies, benefitting a total of more than 2500 companies since 2010.

EDC@SMF is the first EDC to offer Productivity Management Programme, funded by SPRING Singapore, to over 2, 000 companies from July 2010. The PMP programme is aimed to help companies understand productivity concepts and diagnose their productivity levels at the workplace.

EDC@SMF has worked with the Inland Revenue Authority of Singapore (IRAS), through SPRING Singapore, to organise the Productivity and Innovation Credit (PIC) clinics for companies since year 2011. More than 70 companies have been assisted through the PIC clinics where they help companies understand the PIC scheme through the one-to-one meeting with the IRAS officers.

“The successful completion of the ISO 9001:2008 certification deserves the heartiest congratulations from all of us at SMF, and should be seen as a mark of quality of the services as provided by EDC@SMF,” concluded Dr. Michael Teng, Assistant Secretary-General of SMF.

About SMF

Established since 1932, SMF represents the interest of the Singapore manufacturing community, driving its competitiveness and sustainable growth through serving industry-specific needs. Supported by 10 industry groups and 6 Centres of Excellence, SMF offers a holistic approach towards enhancing competitiveness of its members. Current membership stands at more than 3,000 corporate members ranging from SMEs to MNCs. For more information, please visit www.smfederation.org.sg

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